



REAL CLUB DE GOLF EL PRAT
BARCELONA

PAYMENT POLICY:

- *Up to 8 players: Full prepayment is required 14 days prior to the arrival date. For bookings with a shorter notice, payment will be required at time of booking.
- *Group (9+ players) A non-refundable deposit of 30% is requested two months before arrival. The remaining 70% has to be paid in full in one or more tranches 7 days prior to play.

The Club reserves the right to release tee time if full prepayment is not received on time. Payments can be made both with credit card and bank transfer. When making a bank transfer please include **proforma Invoice's reference number** and **client's name**

Bank account details: BANCO SABADELL ATLANTICO
ES78-0081-5098-6200-0100-4708
Swift/Bic: BSAB ESBB

In case the above-mentioned information are not attached to payment, we won't be able to match them with the booking, hence same will result unpaid and clients will be asked to settle at check-in time. Please note that golf and hotel services are managed and paid separately, therefore you will receive two different invoices.

CANCELLATION POLICY :

- *Up to 8 players: Cancellations are free of charge up to 72 hours prior to play
100 % penalty apply when cancellation is made less than 72 hours prior to play
- *(9+ players) 2 months prior to play cancellations are free of charge (non-refundable deposit excluded)
One month prior to play the group can be reduced up to 20 %
15 days prior to play the group can be reduced up to 10 %
7 days prior to play the group can be reduced up to 5 %
No changes can be made less than 7 days prior to play

Travel Disruption caused by Covid-19: Cancellations are free of charge in the following cases:

- A) Facility closure: when El Prat is unable to provide the contracted services either at all or substantially, due to facility closure as a result of a government order.
- B) Destination closure: when El Prat is able to provide the contracted services, but hotels are not open to visitors as a result of a government order.



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C) Denied access: when El Prat is able to provide the contracted services, and essential local tourism services are open to visitors but travel restrictions have been imposed by a destination government order which applies to the visitor and as a result deny visitor travel to the destination.

D) Denied Outbound Travel: when the destination is fully open to visitors and access is enabled but directives from the outbound country's authorities advise against all but essential travel to the destination.

Bad weather: In the event of bad weather, golfers out on the courses are advised to cease playing. Should they decide to abandon their round rather than wait for it to cease, refunds will not apply.

Golfers on the first tee can decide whether or not to play. If they miss their tee-time as a result, refunds are not available and reasonable endeavors will be made to reschedule either later that day or the following day depending on availability.

Travel insurance: refunds are not available due to delayed or cancelled flights or travel plans, personal injuries or illness. Management strongly recommends that all golfers consider travel insurance.



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CHÂTEAUFORM' LA MOLA

Rates include:

- Buffet breakfast
- Unlimited soft drinks and tea/coffee throughout the stay
- Access to the SPA including Hammam, Sauna, Jacuzzi, Indoor Swimming Pool and Gym
- High speed Wi-Fi
- Games: pool table, darts, ping pong, play station and table games
- Outdoor activities: outdoor swimming pool, badminton, mountain bikes

Supplements:

Dinner: € 38 per person. Dinner can be a buffet or a 3 course menu (chef's choice, clients will be informed the day before) and is served with wine (one bottle every 3 persons), beer, soft drinks and coffee.

Should the main restaurant be closed due to low occupancy, the supplement will be reduced to 23,5€/person and dinner will be "Tapas" style. Tapas are served with wine (one bottle every 3 persons), beer, soft drinks and coffee.

Both dinner supplements give access to the "Golfers' Bar" (open from 5.00 pm), which is a bar dedicated to golfers where guests have access to beer, gin, whiskey, rum, vermouth, vodka, aperol and cava. The Golfers' Bar is not a conventional bar with standard bar service but a place where people have access to help yourself drinks stations.

Drinks: € 17,5 per person per day: Clients who did not book dinner can buy the drinks supplement to get access to the Golfers' Bar " (open from 5.00 pm). It has to be for the entire stay and for the entire group. The drinks package includes beer, gin, whiskey, rum, vermouth, vodka, aperol and cava.

Room occupancy: max 2 adults in each bedroom.

Child policy: Children under 16 years of age are not allowed.

Check-in out: check-in is at 14:00 and check-out is at 12:00

City tax: € 1 per person per night. City tax is not included in the rate and can be paid at the hotel at check-out time

INVOICING

ACCOMMODATION: Any hotel service has to be paid to La Mola only.

GOLF: When booking a golf package, payment of green fees and other golf services has to be made to Real Club de Golf El Prat and never to La Mola.

RESERVATION & CANCELLATION POLICY

La Mola will email a confirmation letter including reservations' terms and conditions (dates, number of guests, etc.) to each client confirming a booking.

Up 20 room nights: Full prepayment is required 72 hours prior to the arrival date. For bookings with a shorter notice, payment will be required at time of booking.

From 21 room nights: A non-refundable deposit of 30% is requested 2 months before arrival. The remaining 70% has to be paid in one or more tranches 7 days before arrival.

From 100 room nights: A non-refundable deposit of 30% is requested 2 months before arrival. The remaining 70% has to be paid in one or more tranches 14 days before arrival.

La Mola reserves the right to release rooms if payment is not received on time. The first deposit is non-refundable under any circumstances.

Cancellation policy

In case of total or partial cancellation you will be responsible for the following cancellation fees:

Individual bookings (from 1 to 20 room nights)

Up to 72 hours prior to arrival	No cancellations fees apply
From 71 hours prior to arrival	100% penalty applies

From 21 to 99 room nights

Up to 60 days prior to arrival	No cancellation fees apply, excluding the non-refundable deposit.
Between 59 and 30 days prior to arrival	30% of the reservation can be cancelled free of charge. Cancellations exceeding 30% are subject to 100% cancellation fee.
Between 29 and 15 days prior to arrival	10% of the reservation can be cancelled free of charge. Cancellations exceeding 10% are subject to 100% cancellation fee.
Between 14 and 8 days prior to arrival	5% of the reservation can be cancelled free of charge. Cancellations exceeding 5% are subject to 100% cancellation fee.
From 7 days prior to arrival	100% cancellation fee applies

From 100 room nights

Up to 91 days prior to arrival	No cancellation fees apply, excluding the non-refundable deposit.
Between 90 and 61 days prior to arrival	30% of the reservation can be cancelled free of charge. Cancellations exceeding 30% are subject to 100% cancellation fee.
Between 60 and 31 days prior to arrival	10% of the reservation can be cancelled free of charge. Cancellations exceeding 10% are subject to 100% cancellation fee.
Between 30 and 11 days prior to arrival	5% of the reservation can be cancelled free of charge. Cancellations exceeding 5% are subject to 100% cancellation fee.
From 10 days prior to arrival	100% cancellation fee applies



Article 6: Cancellation on the part of Châteauform':

Châteauform' may unilaterally cancel, after providing notice that has not received a response within 8 days and without damages any firm contract:

-of which the performance would be incompatible with the hired venue or that would transgress standards of public decency or be a risk of disrupting public order.

-of which the Client has no paid the agreed deposit. Châteauform' shall seek payment for sums due as well as damages for the prejudice incurred.

If Châteauform' cannot provide the initially booked space due to any new event requiring all of the hotel's rooms, it will hereby undertake to offer the client a similar venue within 25 km from RCGEP and able to host the client on the scheduled dates providing similar services, with the same inclusions, including transportation to the Golf Club. Châteauform' is not required to perform a firm order in the event of force majeure. Under these circumstances, the Client may not claim for damages but will be reimbursed for any sums already paid to Châteauform' for the cancelled orders less any costs incurred by Châteauform' in preparation of the order.

CONTACTS	BANK DETAILS	BILLING DETAILS
Sales & Reservations: golf.lamola@chateauform.com	Bank: Banco Bilbao Vizcaya Argentaria, S.A. Address: Cánovas del Castillo, 7 Alcalá de Henares, 28807	Châteauform' España SA Carretera a Mondejar s/n 28812 Pezuela de las Torres
Accounting department: contabilidad@chateauform.com	Iban: ES24 0182 0980 1002 0177 8161 Bic Swift: BBVAESMMXXX	VAT A63440200